

TABLE 13.2**Caseload Versus Workload Models**

	CASELOAD	WORKLOAD
Focus	Number of offenders to officers	Amount of effort for different tasks
Cases Assigned	Based on offender characteristics	Based on expertise of officer
Resources Assigned	Based on number of offenders	Based on types of tasks and amount of effort
Workload Distribution	Based on assumption that all offenders receive same effort	Recognizes need to distribute tasks based on offender's needs
Goals	Supervision/discourage rehabilitation	Supervision and rehabilitation in efficient manner
Innovative Thinking	Discouraged	Promoted
Accountability	For supervising offenders: blame assigned to offender	For completing tasks efficiently: intrinsic rewards assigned to officer
Evidence-Based Study	Focuses on the officer	Focuses on the strategies (or the case)